



Community Services Card Discount Policy

Introduced 29 May 2024

At STEAM-ED we endeavour to provide all children with the opportunity to participate in our programmes. To this end we have the following available:

- Holiday Programmes – STEAM-ED's OSCAR accreditation through MSD/Te Kahui Kahu enables eligible families to access Work and Income OSCAR subsidies. This subsidy is now available to many more families – check your eligibility at [Out of School Care and Recreation \(OSCAR\) Subsidy - Work and Income](#)
- School term programmes – We have a **limited** number of Community Services Card discounts

Community Services Card discounts come directly out of our income and we are simply unable to afford to offer more than one or two discounts per class (dependent on the number of enrolments in each class).

Previously we have offered these on a first in/first served basis, however I now believe this is unfair as the same parents have tended to be the beneficiaries term after term.

Therefore, I have adopted the following policy:

- There is now a rolling waitlist made up for those who miss out on the CSC Discount. The first two parents on the waitlist for each class we offer will have first option on the discount when the new term's programme is released. They will be given two days to decide whether they wish to utilise the discount - if not it is passed on to the next on the waitlist. Please note this waitlist started with those who missed out in Term 2, 2024.
- If you are successful in securing a CSC discount, full payment of the discounted rate is expected prior to the start of the relevant term programme.

Other payment options for those who miss out:

- Enrolmy now allows automated weekly payments when selecting to pay by credit card. This new option will be activated for Term 3, 2024.
- By prior arrangement with the manager, you can organise to pay via online banking week by week, one week in advance.

Please accept these changes have been made to make it fair for everyone, as especially in the past few terms we have been unable to meet the demand for CSC discounts. We have set up an Equity fund for businesses to assist us with covering these discounts so if this fund builds we can then offer more discounted spaces.

Thanks for your understanding.

Toni de Rijk
General Manager
STEAM-ED Charitable Trust